

Terms & Conditions

Valid from 1 October 2020 (replaces the T&C of 1 November 2019)
(translation of the German version)

1. Yoga *

Group classes

The payment of a single group lesson is to be made in cash or via TWINT and before the class starts.

The trial pass is to be paid in cash or via TWINT in the studio before the first lesson. It is personal and can not be transferred. Only one trial pass per person can be issued. It is valid for 2 months from the first attended lesson attended. Within this period unused hours expire.

For passes, the first hour is to be paid in cash or via TWINT at the studio. The remaining amount is to be paid within 5 days by bank transfer. The passes are personal and non-transferable. They have a validity of 2 resp. 4 months (5 or 10). Unvisited group lessons can not be refunded, transferred or made up.

Private classes

The payment of a single private lesson is to be made in cash or via TWINT, before the class starts.

For passes, the first hour is to be paid in cash or via TWINT at the studio. The remaining amount is to be paid within 5 days by bank transfer. The private lessons are personal and non-transferable. The passes have a validity of 3 resp. 6 months (Basic or Pro). Unvisited private lessons can not be refunded, transferred or made up. Private lessons cancelled less than 24 hours before the class, expire and can not be made up.

Mindfulness Coaching

The payment of a single session is to be made in cash or via TWINT and before the class starts.

For passes, a deposit of CHF 150.- is payable in cash or via TWINT prior to commencement. The remaining amount is to be paid within 5 days by bank transfer. The subscriptions are personal and non-transferable. They have a validity of 3 resp. 6 months (Basic or Pro). Unvisited hours can not be refunded, transferred or made up. Booked sessions that are cancelled less than 24 hours before, expire and can not be made up.

In the event of a longer absence due to an illness (more than 2 weeks), accident or pregnancy, passes can be extended by the length of absence upon presentation of a medical certificate.

2. Workshops *

The registration for a workshop is binding and will be confirmed in writing. The reservation takes place after receipt of the registrations. Early registration is recommended as the number of participants is limited depending on the workshop and venue.

The payment for the workshop is due according to the date stated in the written confirmation/invoice. What is included in the workshop can be found in the respective workshop description. As a rule, travel, accommodation and meals are not part of the costs and have to be organized and paid by the participant.

In case of cancellation (also with medical certificate), which has to be made in a written form (date of receipt and not the date of the postmark is decisive), the following cancellation conditions apply:

- Up to 21 days before the workshop, a processing fee of CHF 30.- will be charged. The remaining amount will be refunded.
- 20 to 10 days before the workshop, the participation (including the already paid costs) can be transferred to another person who meets the requirements of the workshop. The processing fee of CHF 30.- will be charged to the previously registered participant. If no replacement can be found, 50% of the workshop costs will be reimbursed (less the processing fee).
- For 9 to 0 days resp. no shows will not be refunded. However, up to 3 days before the start of the workshop, a replacement person can be registered. The conditions and costs are the same as 10 days before the workshop.

If the workshop is cancelled by Pura Vida at short notice, the participants will be informed in good time. The payment already made will be transferred to the replacement date. Should the new date not be possible, the course fees will be fully refunded. Further compensation can not be claimed.

Any changes in the workshop program are reserved for Pura Vida. Already registered participants will be informed in good time.

3. Thai Yoga Massage *

The payment of a single Thai Yoga Massage session is to be made in cash or via TWINT, before the class starts.

For the pass, the first session is to be paid in cash or via TWINT. The remaining amount is to be paid within 5 days by bank transfer. Sessions can also be transferred to another person. The subscription is valid for 10 months. Until then unvisited sessions expire.

Booked Thai Yoga Massage sessions that are cancelled less than 24 hours in advance will be charged.

* For transfers with a payment slip at the post office counter, the transfer fees of CHF 3.– must be paid in addition. For transfers from abroad – which have to be made in CHF – the expenses are to be paid by the depositor. To Pura Vida charged expenses are to be paid additionally in cash.

4. General

Pura Vida Yoga assumes no liability for accident or theft before, during and after classes or workshops. The insurance is the responsibility of the participant.