

Terms & Conditions (Yoga and Workshops)

Valid from 10 November 2018 (translation of the German version)

1. Yoga *

The payment of a single private lesson is to be made in cash and before the class starts. The quarterly pass must be paid in advance by bank transfer. For the private class subscription pass, the first hour is payable in cash at the studio. The remaining amount is to be paid by bank transfer within 5 days.

The trial pass can only be issued once per person and expires at the end of the quarter. Unused classes can not be transferred to the next quarter. Hours cancelled less than 24 hours before class can not be made up.

The private subscription passes are personal and non-transferrable. The subscriptions have a validity of 3 resp. 6 months (Basic resp. Pro). Unused private lessons can not be refunded, transferred or made up. Booked private lessons that are cancelled within less than 24 hours will be forfeited and can not be made up.

The quarterly pass is personal and non-transferable. Missed hours are not refundable, however with prior information up to 24 hours before class starts, they can be made up within the quarter during the other group classes. Missed classes that are not made up during the quarter are not eligible for reimbursement or transfer.

«Lunch Yoga» in Dübendorf: The subscription pass is personal and non-transferable. It has a validity of 3 months. Unvisited hours can not be refunded, transferred or made up. The first hour is to be paid in cash before the beginning of the lesson. The remaining amount is to be transferred by bank within 5 days. The participants are automatically registered for the next class. Cancellations must be made up to 24 hours before the start of the lesson. Cancellations less than the 24 hours have no claim to be made up.

The subscriptions for «Transformational Awareness Mentoring» are personal and non-transferable. They have a validity of 3 resp. 6 months (Basic or Pro). Unvisited hours can not be refunded, transferred or made up. Booked sessions that are cancelled less than 24 hours before, expire and can not be made up.

In the event of a longer lasting illness (more than 2 weeks), accident or pregnancy, subscriptions may be extended by the length of absence on presentation of a medical certificate.

Hours that are cancelled less than 24 hours will be charged respectively can not be made up.

Changes in the timetable can be made at any time. These are communicated to the students in good time and are published on the website, whenever possible. There is no right to a refund.

* For transfers with a payment slip at the post office counter, the transfer fees of CHF 3.– must be paid in addition. For transfers from abroad – which have to be made in CHF – the expenses are to be paid by the depositor. To Pura Vida charged expenses are to be paid additionally in cash.

2. Workshops *

The registration for a workshop is binding and will be confirmed in writing. The reservation takes place after receipt of the registrations. Early registration is recommended as the number of participants is limited depending on the workshop and venue.

The payment for the workshop is due according to the date stated in the written confirmation/invoice. What is included in the workshop can be found in the respective workshop description. As a rule, travel, accommodation and meals are not part of the costs and have to be organized and paid by the participant.

In case of cancellation (also with medical certificate), which has to be made in a written form (date of receipt and not the date of the postmark is decisive), the following cancellation conditions apply:

- Up to 21 days before the workshop, a processing fee of CHF 30.- will be charged. The remaining amount will be refunded.
- 20 to 10 days before the workshop, the participation (including the already paid costs) can be transferred to another person who meets the requirements of the workshop. The processing fee of CHF 30.- will be charged to the previously registered participant. If no replacement can be found, 50% of the workshop costs will be reimbursed (less the processing fee).
- For 9 to 0 days resp. no shows will not be refunded. However, up to 3 days before the start of the workshop, a replacement person can be registered. The conditions and costs are the same as 10 days before the workshop.

If the workshop is cancelled by Pura Vida at short notice, the participants will be informed in good time. The payment already made will be transferred to the replacement date. Should the new date not be possible, the course fees will be fully refunded. Further compensation can not be claimed.

Any changes in the workshop program are reserved for Pura Vida. Already registered participants will be informed in good time.

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3. General

Pura Vida Yoga assumes no liability for accident or theft before, during and after classes or workshops. The insurance is the responsibility of the participant.